

IndiK Enterprise is a software suite designed specifically to help large-scale organizations generate the right performance indicators. The **IT Optimization** module is designed to optimize the performance of your information technologies.

IndiK Enterprise – IT Optimization is a cloud-based solution, accessible over the Internet, that offers you the flexibility of accessing your performance indicators in real time and at any time, enabling you to realize considerable benefits in the IT area.

THE SOLUTION INDIK – IT OPTIMIZATION

IndiK Enterprise – IT Optimization is a highly effective tool for addressing issues.

The primary features of **IndiK – IT Optimization** are :

- Smart construction of dashboards truly adapted to the needs of your company ;
- Smart suggestions of indicators (metrics) likely to solve problems identified, in particular :
 - Reading of current status (positive and negative) ;
 - Reading of the situation as it evolves ;
 - Comparative reading ;
 - Identification of trends.

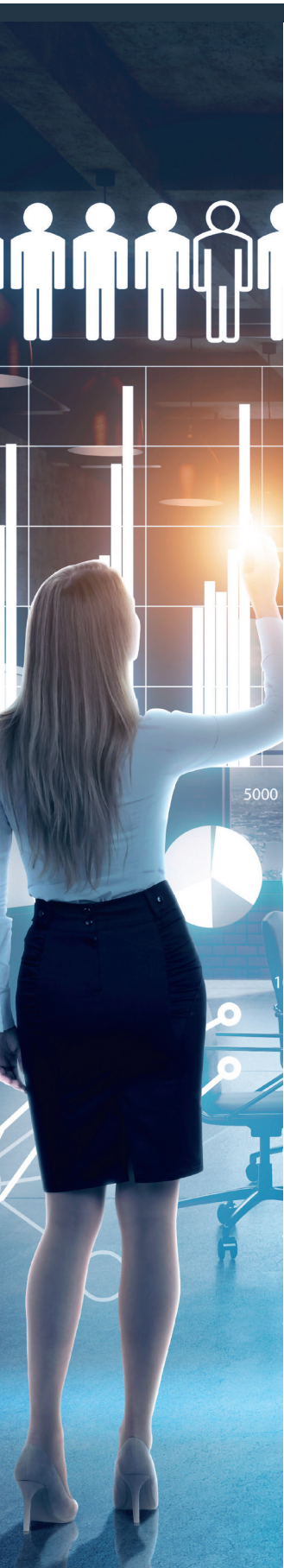
How does it work ?

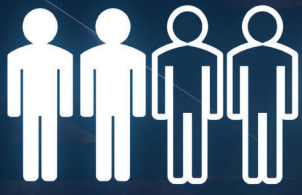
- 1 IndiK suggests relevant performance indicators ;
- 2 You choose the indicators that you prefer ;
- 3 IndiK designs the dashboards on the basis of the indicators that you've chosen ;
- 4 You generate the dashboards ;
- 5 You determine and monitor the validation process for the dashboards generated ;
- 6 Once the dashboards have been validated, you distribute them in an automated manner ;
- 7 You optimize your decisions !

BENEFITS OF THE SOLUTION

The benefits of **IndiK Enterprise – IT Optimization** are tangible and significant. They include, among others :

- Greater stability and increased availability of your technologies ;
- Better, quicker and more informed decisions ;
- Greater capacity to justify and explain decisions ;
- Facilitation of changes in direction and priorities ;
- Better management of IT risks ;
- Increased compliance and better governance ;
- Improved quality of the services provided ;
- Optimization of resources ;
- Greater client satisfaction ;
- Increased client loyalty ;
- Enhancement of the company's brand image ;
- Creation of value for the business.





POTENTIAL ISSUES :

The availability and reliability of your information technologies is key to your company's success. IT issues are becoming increasingly complex—and increasingly critical. That's why it's imperative to anticipate any potential issues that your company may face and to act in a proactive manner. Here are some examples of potential issues :

- ☑ Inability to ensure adequate availability of your information technologies ;
- ☑ Failure to carry out necessary technological upgrades in a timely manner ;
- ☑ Failure to comply with regulatory requirements ;
- ☑ Failure to meet the service-level agreements (SLA) entered into with your clients ;
- ☑ Service interruptions due to poorly managed changes ;
- ☑ Inefficient use of resources ;
- ☑ Inability to ensure that IT governance complies with your company's policies and requirements ;
- ☑ Inability to evaluate the application of governance rules effectively ;
- ☑ Inability to guarantee the reliable functioning of your applications and their business services.

POTENTIAL CONSEQUENCES :

Failure to properly anticipate potential issues surrounding your information technologies can have disastrous consequences for your business. Some of the more damaging repercussions may include :

- ☑ Client dissatisfaction ;
- ☑ Loss of customer trust ;
- ☑ Financial losses for your business ;
- ☑ Impact on your company's image, reputation and credibility ;
- ☑ Slowing of your company's growth ;
- ☑ Potential litigation ;
- ☑ Potential negative impact on the value of your company.

WITH INDIK, OPTIMIZE YOUR MANAGEMENT AND GENERATE A POSITIVE RETURN ON YOUR INVESTMENT WITHIN THE FIRST YEAR OF USE

In fact, concrete results can be seen right from the first generation of a dashboard by enabling decision-making based on the right indicators.



FOR MORE INFORMATION OR TO REQUEST A DEMO
CONTACT US TODAY :

✉ info@indik-dashboard.com ☎ 514 316-7788 • 1 855 863-4888

www.indik-dashboard.com

