

IndiK SME is a software suite designed specifically to help small and medium enterprises generate the right performance indicators. The **IT Optimization module** is designed to optimize the performance of your company's computing environment.

IndiK SME – IT Optimization is a cloud-based solution accessible over the Internet that offers you the flexibility of accessing your performance indicators (summary reports) in real time and at any time, enabling you to realize considerable benefits.

THE SOLUTION INDIK — IT OPTIMIZATION

IndiK SME — IT Optimization is a highly effective tool for addressing issues.

The primary features of **IndiK – IT Optimization** are :

- ✓ Construction of smart dashboards (summary reports) adapted to your company' specific needs ;
- ✓ Smart suggestions of indicators (metrics) likely to solve problems identified, in particular :
 - Reading of current status (positive and negative) ;
 - Reading of the situation as it evolves ;
 - Comparative reading ;
 - Identification of trends .

How does it work ?

- 1 IndiK suggests relevant performance indicators ;
- 2 You choose the indicators that you prefer ;
- 3 IndiK designs the dashboards on the basis of the indicators that you've chosen ;
- 4 You generate the dashboards ;
- 5 You determine and monitor the validation process for the dashboards generated ;
- 6 Once the dashboards have been validated, you distribute them in an automated manner ;
- 7 You optimize your decisions !

BENEFITS OF THE SOLUTION

The benefits of **IndiK SME – IT Optimization** are tangible and significant.

They include, among others :

- ✓ Increased stability and availability of your infrastructure ;
- ✓ Better, quicker and more informed decisions ;
- ✓ Greater ability to explain and justify decisions ;
- ✓ Facilitation of changes in direction and priorities ;
- ✓ Better management of IT risks ;
- ✓ Increased compliance and better governance ;
- ✓ Improved quality of the services provided ;
- ✓ Greater client satisfaction ;
- ✓ Increased client loyalty ;
- ✓ Enhancement of the company's brand image ;
- ✓ Creation of value for the business .



POTENTIAL ISSUES :

Availability and reliability of your IT environment are key components of your company's success. Issues related to your IT environment are becoming increasingly complex—and increasingly critical. That's why it's imperative to anticipate any potential issues that your company may face and to act in a proactive manner. Here are some examples of potential issues :

- ✓ Not having clear knowledge of what's happening with your applications ;
- ✓ Not being able to ensure adequate availability of your information technology ;
- ✓ Failure to carry out necessary technological upgrades in a timely manner ;
- ✓ Failure to comply with regulatory requirements ;
- ✓ Failure to meet the service levels (SLA) agreed on with your clients ;
- ✓ Service interruptions due to poorly managed changes ;
- ✓ Inability to ensure that IT governance complies with your company's policies and requirements ;
- ✓ Inability to evaluate the application of governance rules effectively ;
- ✓ Inability to guarantee reliable functioning of your applications and their business services.

POTENTIAL CONSEQUENCES :

Failure to properly anticipate potential issues surrounding your information technologies can have disastrous consequences for your business. Some of the more damaging repercussions may include :

- ✓ Insatisfaction de vos clients ;
- ✓ Loss of customer trust ;
- ✓ Financial losses for your company ;
- ✓ Impact on your company's image, reputation and credibility ;
- ✓ Potential slowing of your company's growth ;
- ✓ Potential litigation ;
- ✓ Potential negative impact on your company's value.

WITH INDIK, OPTIMIZE YOUR MANAGEMENT AND GENERATE A POSITIVE RETURN ON YOUR INVESTMENT WITHIN THE FIRST YEAR OF USE

In fact, concrete results can be seen right from the first generation of a dashboard by enabling decision-making based on the right indicators.



FOR MORE INFORMATION OR TO REQUEST A DEMO
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IT OPTIMIZATION